



# Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail:cgrfbyp@hotmai.com

SECY/CHN 015/08NKS

C A No. 101324489  
Complaint No. 208/2023

In the matter of:

Tejpal .....Complainant

VERSUS

BSES Yamuna Power Limited .....Respondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat A Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)
5. Mr. H.S. Sohal, (member)

Appearance:

1. Mr. Suraj Aggarwal, Counsel of the complainant
2. Ms. Ritu Gupta, Ms. Amita Sharma, Ms. Shweta Chaudhary & Ms. Chavi Rani, On behalf of BYPL

ORDER

Date of Hearing: 27<sup>th</sup> July, 2023  
Date of Order: 31<sup>st</sup> July, 2023

Order Pronounced By:- Mr. S.R. Khan, Member (Technical)

1. The brief facts of the case giving rise to this grievance are that complainant Mr. Tejpal, applied for name change of CA No. 101324489 vide application no. OOGTR0901130675 but respondent rejected his application for name change on the pretext of application on pretext of ownership proof required. Therefore, his application for name change may be granted.

Attested True Copy  
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Secretary  
CGRF (BYPL)

*S. P. J. S. S. S. S.*

*V*

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2. OP in its reply briefly submitted that this complaint is regarding name change from Mr. Harlal to that of complainant in respect of existing connection bearing CA no. 101324489. OP further added that the subjected electricity connection is an old connection having energization date as on 12.01.1984 with billing address as village Tahirpur, Shahdara, Delhi-110032. The complainant is seeking name change in his capacity as sole legal heir of Mr. Harlal i.e. registered consumer of existing connection and has placed on record death certificates of his parents i.e. Mr. Harlal and Ms. Mohana. It is also their submission that on account of death of existing consumer, in case there is more than one legal heir, applicant has to submit NOC from other legal heirs. The complainant claims to be the sole surviving legal heir. As such he is required to place on record survivorship certificate duly issued by SDM of concerned area.

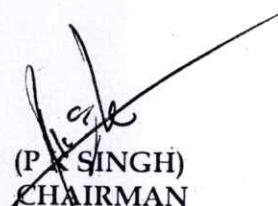
3. Case was put up for hearing before the Forum on 11.07.2023, when both the parties were directed to conduct site visit. Site visit report was submitted in the Forum and the report stated is as under: "as per CGRF order joint visit done in the presence of consumer. As per meter supply is being used above maps and sequence of all the six premises is same. Applicant premises shown as map.

4. The matter was finally heard on 27.07.2023, when OP submitted that they would affect the name change after completion of commercial formalities and submission of Affidavit and Indemnity Bond by the complainant. The complainant agreed to the same.

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5. In view of the above, Forum came to the conclusion that the complainant should file Indemnity Bond and Affidavit as required by OP and after perusal of Indemnity Bond, OP assured that they would affect the name change.
6. OP is also directed to file compliance report within 21 days from the date of this order.
7. No order as to the cost. Both the parties should be informed accordingly. File be consigned to Record Room.

  
(P.K. SINGH)  
CHAIRMAN

  
(S.R. KHAN)  
MEMBER-TECH

  
(P.K. AGRAWAL)  
MEMBER-LEGAL

  
(NISHAT AHMAD ALVI)  
MEMBER-CRM

  
(H.S. SOHAL)  
MEMBER

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